



## **QUINNS BAPTIST COLLEGE UNIFORM SHOP** **RETURNS / EXCHANGE POLICY**

### **FOR REFUNDS OR EXCHANGES**

- DUE TO SUPPLIER REGULATIONS WE CAN ONLY ALLOW ONE MONTH FROM PURCHASE DATE
- ALL ITEMS ARE TO BE IN THEIR ORIGINAL PACKAGING WITH ALL LABELS ATTACHED
- REFUNDS CAN ONLY BE ISSUED TO THE SAME CARD USED FOR PURCHASES. THEREFORE YOU WILL NEED THE EFTPOS RECEIPT AND SHOP RECEIPT. **SHOP POLICY** - NO CASH REFUNDS ALLOWED
- WE CANNOT ACCEPT RETURNS LATER THAN ONE MONTH!
- NO RETURNS ON SECOND HAND ITEMS

### **FAULTY ITEMS**

- FAULTY ITEMS NEED TO BE RETURNED AS SOON AS POSSIBLE.
- THE SUPPLIER WILL DETERMINE THE OUTCOME.  
IF IT IS A MANUFACTURER FAULT AND CAN BE REPAIRED WE WILL ADVISE YOU.

**If you have any queries please contact the Uniform Shop**